

OPERATIONS MANAGEMENT (GRADUATE CERTIFICATE)

<https://cps.unh.edu/online/program/graduate-certificate/operations-management>

Description

This Operations Management Graduate Certificate program is designed to provide an interdisciplinary approach to operations management, ranging from manufacturing to health care. Participants will gain an understanding and appreciation of the functions an operations manager provides to their organization. They will acquire knowledge of the essentials of business operations, including project management and supply chain management. We recognize the differences in quality management between business and health care by providing students a choice of quality management courses.

Requirements

Certificate Requirements

Graduate credit is only granted for courses completed with a grade of B– or higher

Minimum GPA Requirement: 3.0

Code	Title	Credits
Operations Management-Graduate Certificate		
OPS 800	Principles of Operations Management	3
PM 800	Introduction to Project Management	3
Complete three credits from the following:		3
HLTC 810	Health Care Quality and Safety	
PM 819	Total Quality Management	
Choose three credits from the following:		3
SCM 805	Supply Chain Management	
PM 820	Introduction to Lean Management	
PM 821	Introduction to Theory of Constraints	
Total Credits		12

Student Learning Outcomes

Program Learning Outcomes

Students will have the opportunity to:

- Acquire new skills in support of managing an organization's operational functions;
- Demonstrate the application of new knowledge of operations management functions and their support to an organization;
- Establish themselves as a credible professional in operations management.